# A Feedback System on Institutional Repository

Baba, Kensuke
Kyushu University Library, Kyushu University

Mori, Masao
Institutional Research Office, Kyushu University

Ito, Eisuke
Research Institute for IT, Kyushu University

Hirokawa, Sachio
Research Institute for IT, Kyushu University



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# A Feedback System on Institutional Repository

Kensuke Baba* Masao Mori Eisuke Ito Sachio Hirokawa

## Abstract

Repositories are playing an important role in the idea of open access to scholarly information. To increase the number of repositories and the contents in each repository, the effectiveness of repositories should be clear for researchers, that is, providers of the contents. This paper proposes a system which analyzes the access log to the contents in an institutional repository and returns the result to the authors as a feedback from readers. However, the results of detailed analyses with respect to a particular researcher tend to include individual data, therefore the accesses to the results must be controlled. The proposed system solves the problem by connecting with the researcher database in the institution.

**Keywords:** Institutional repository, Web database, access log, co-occurrence, visualization. algorithm.

## 1 Introduction

"Open access [20]" to scholarly information provides free availability of research outputs such as scholarly papers. According to ROARMAP, Registry of Open Access Repository Material Archiving Policies [9], the number of research institutions who give the researchers a mandate to provide open access to their research outputs is increasing. Especially, for researchers founded by a public institution, the obligation seems to be the general situation. For example, in 2008 the National Institutes of Health (NIH) showed their policy which requires researchers founded by NIH to open their research outputs [10]. One of the vehicles for delivering open access is "self archiving" [16], and then a *repository* is a system to archive and open research outputs. A repository for outputs in an institution is called an *institutional repository* (*IR*) and one for outputs on a particular research area (for example, arXiv [1]) a *subject repository*.

According to ROAR, Registry of Open Access Repositories [8], the number of the IRs in the world is about 1,600 as of September 2010. Since the number of the higher education institutions considered in Ranking Web of World Universities [7] is more than 20,000, there is yet room for increasing the number of IRs. Additionally, the number of the research outputs archived in the repositories is estimated to be small compared to the total number. For example, the ratio in the IR of Kyushu University [5] is about 20% [12], while the number of the items in the IR ranks 126th in Ranking Web of World Repositories [6] as of July 2010. Namely, most institutions are expected to have a large number of research outputs potentially. To encourage researchers to register their buried outputs (and prevent burying current outputs), we should show the effectiveness of IR for the researchers.

The distinguishing trait of repository is that the detailed situation of usage of the contents can be observed as its access log. For authors, that is, researchers who provide the contents in IR, some kinds of information obtained from the access log can be an incentive to register their research outputs to IR. Actually, some kinds of correlation between the simple total of the accesses to a paper and the number of the citations to the paper were shown, for some open access journals [18, 17, 21], and for a subject repository [14, 15]. As for IRs, there exist some researches of basic analysis [13, 19]. In addition to the basic analyses, more detailed analyses are required to squeeze useful information for authors from the access log. Some simple analyses (for example, counting the number of the accesses with respect to each item, author, and region of the referrer) can be operated by a standard function of DSpace [2] or Google Analytics [3]. However, as for advanced analyses, it is not clear what kind of analysis is suitable for authors.

We are developing a feedback system on the IR of Kyushu University. In addition to simple statistics, we analyzed co-occurrence on the accesses of the same reader [11]. In this paper, we introduce a system which returns the result of the analyses as a feedback from readers into the authors. One of the problems in the implementation is that some authors do not want the result of the analyses to be carried in a conspicuous place. Some IRs display the total number of the accesses to each item in the IR as a ranking. However, if we display a detailed ranking about authors, some authors may criticize the system (even if the access log is open). The feedback system solves the problem by connecting with the researcher database of Kyushu University [4]. The researcher database has an interface for any researcher in Kyushu University to register their research outputs, and the interface requires

*Research and Development Division, Kyushu University Library, *baba@lib.kyushu-u.ac.jp*

an identification to login. Therefore, we can control the accesses to the result of the analyses by displaying the result on the researcher database instead of the IR.

The main idea of the system is to increase the number of the items in an IR by showing the result of access log analyses to authors. This paper is regarded as

- a case study of advanced analysis for access log and
- a case study of implementation of the feedback system.

As to the former, this work is the first step to study what kind of analysis is useful for authors. Based on this study, various kinds of analysis can be verified from the viewpoint of the incentive for authors to register their research outputs. As to the latter, this study solves the problem of access control to the result of log analyses by connecting an IR to a researcher database. Since most research institutions have its researcher database, the main idea can be applied to other institutions.

# 2 Databases

This section describes the basic information of QIR, Kyu(Q)shu University Institutional Repository and DHJS, Academic Staff Educational and Research Activities Database in Kyushu University ("Daigaku Hyoka Joho System" in Japanese) to make clear the problems we tackle.

## 2.1 QIR

QIR is the IR based on DSpace and operated by Kyushu University Library. Figure 1 is an example of the Web interface of QIR. The page is the profile page of an author, and then the list is the result of a search of the name in the author fields. The third column is the title of each item and linked to the site of detailed information of the item which includes the full-text. The rightmost column is the number of the accesses to each item, and the number is counted by a standard function of DSpace.

Generally, IR archives the full-text of each item in addition to its metadata such as the title and the author(s). The total number of the items in QIR is 16,039 as of October 4, 2010. Ranking Web of World Repositories is taking account of the number of the full-text files as an element of the ranking, then the number of QIR ranks 126th as of July 2010. Since the scope of the ranking is about 1,600 IRs, in most of the IRs the items are less than the number.

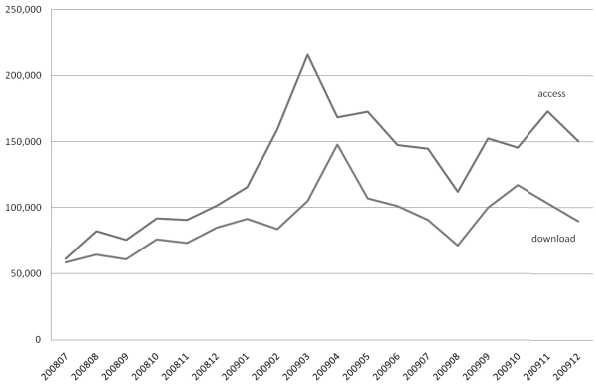


Figure 2: The number of the accesses and the number of the downloads on QIR from July 2008 to December 2009.

Figure 2 shows the number of accesses and the number of downloads on QIR from July 2008 to December 2009. There exists a month in which the number of the accesses is more than 200,000. We considered that the number of the accesses is enough for analyses to obtain some kinds of useful knowledge.

## 2.2 DHJS

DHJS is the researcher database of Kyushu University. DHJS has various kinds of data of the researchers in the university, for example, the posts, their research interests, and the scholarly papers they produced. The number of the researchers in the university is 2,197 as of October 2009. DHJS consists of the two subsystems, the data-entry system and the viewer system. The data-entry system supports researchers to register their research activities to DHJS and equips a user (that is, a researcher) identification by a password. The viewer system shows the research activities registered in DHJS by the data-entry system.

In Kyushu University, any researcher has a duty to register their research activities includes the metadata of scholarly papers into DHJS. Therefore, DHJS has the metadata of most research outputs which were produced in the university in recent years. The number of the "metadata" of distinct papers registered in DHJS is about 70,000 as of September 2010. On the other hand, QIR has only 16,039 "full-texts" as mentioned in the previous subsection. That is, potentially, there exists a large number of research outputs which are produced in Kyushu University but are not archived in QIR. Moreover, since the number of the items in QIR ranks 126th in the world, it is estimated that there exists a lot of buried papers in most of research institutions.

We already developed a system which links the metadata of each research output in DHJS to the full-


Figure 1: The Web image of a list of items in QIR. This example is the result of a search of "Kensuke Baba" in the author fields.

text in QIR [12]. By the linking system, researchers can register the metadata and the full-text of their research outputs into QIR from the data-entry system of DHJS. Since the registration of metadata to DHJS is a duty for the researchers in Kyushu University, the linking system can reduce some efforts to register full-texts to QIR. Therefore, the linking system is another solution of the problem we tackle in this paper.

# 3 Feedback System

We are developing a feedback system on QIR connected with DHJS. This section explains the purpose and the outline of the system, and shows the interface of the system we developed.

## 3.1 Overview

The aim of our research is to increase the number of IRs and items in IRs. According to the basic information in Section 2, it is estimated that there exist a large number of unregistered research outputs in Kyushu University, and most research institutions are in the same situation. A reason of the previous situation is that researchers have no incentive to register their research outputs to IR. Our solution is to analyze the access log of an IR and return the result to researchers as a feedback from the readers of their research outputs. Then, the researchers can obtain the knowledge of reader's interests, which is instructive for spotting a research trend.

Some basic analyses of access log can be applied by DSpace, Google Analytics, and so on. For example, we can count the total number of the accesses for each item and show the ranking on the IR by some basic functions on DSpace. Google Analytics can collect statistics about the region of the referrers of accesses, and the keywords if the access comes from the result of a search engine. In addition to the basic analyses, we focused on the co-occurrence of accesses [11].

A problem of implementation of the feedback system is that some analyses related to the authors make individual information. For example, as to the ranking of the accesses and the keywords at the referrers for each researcher, some researchers do not want be open. Therefore, we have to control the access to the result of the analyses. The system we are developing utilizes the identification function of DHJS. Also QIR has an identification function of users, however the number of the users who have the account of QIR is small. On the other hand, the registration to DHJS is a duty of any researcher in the university.

Figure 3 is the outline of the system. As mentioned in Subsection 2.2, we have already developed the system to register the metadata and full-text of research outputs to QIR from DHJS [12]. The system introduced in this paper is realizing the other arrow in Figure 3, that is, a feedback from readers of QIR to researchers.

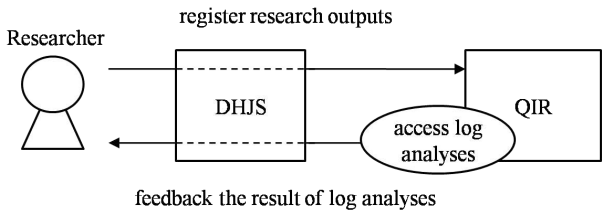


Figure 3: The outline of the feedback system of QIR connecting with DHJS.

### 3.2 Interface

The system applies basic analyses and a co-occurrence analysis to the access log. The factors of the basic analyses are

- the total number of the accesses with respect to each author, and
- its ranks in the department and in Kyushu University.

We practically applied the analyses to the access log of QIR. The target data is the log from June 2008 to December 2009 and the total number of the accesses is 23,847,393. We filtered noises by internet bots and the amount decreased to be 14,870,045.

Figure. 4 is an example of the result of the basic analyses. The graph is the number of the accesses to items of the user and the table is the ranks of the number in the department of the user and in Kyushu University. In the graph, the horizontal axis shows the months and the vertical axis the number of the accesses. The information of the table is an example of the results lead the problem we mentioned in the previous subsection.

For the co-occurrence analysis, we adapted a hypothesis that the access form the same address in the same day represents one reader. On the hypothesis, 88,464 readers were regarded to access to more than two items. Figure 5 is an example of the result of the co-occurrence analysis for the items in QIR. In the graph, a node shows an item, and the two integers in a node the number of the accesses and the identifier of the item, respectively. Then, a round node shows an item and a square one a list set. An arrow means that the item which corresponds to the end node is read with the item of the start node by the same reader. For example, the sub-graph of the top in the figure

$$(19\ {}^{*}2961) \rightarrow (2\ 10851)$$

means that the number of the accesses to the item 2961 is 19, and two readers who read the item 2961 also read the item 10851. The initial nodes to construct the graph are decided as the result of a search by a query, and the initial nodes have "$*$" in the node.

## 4 Conclusion and Future Work

In this paper, we introduced a system which analyzes the access log of an institutional repository and returns the result to the authors as a feedback from the readers of their research outputs. The feedback system realizes an access control to the result of the analyses by connecting a researcher database. The main idea of the system, to connect a researcher database, is applicable to other research institutions.

One of our future work is the verification of the effectiveness of the co-occurrence analysis. We are going to analyze the number of the accesses in the period from the implementation of the system to verify the effect of the system.

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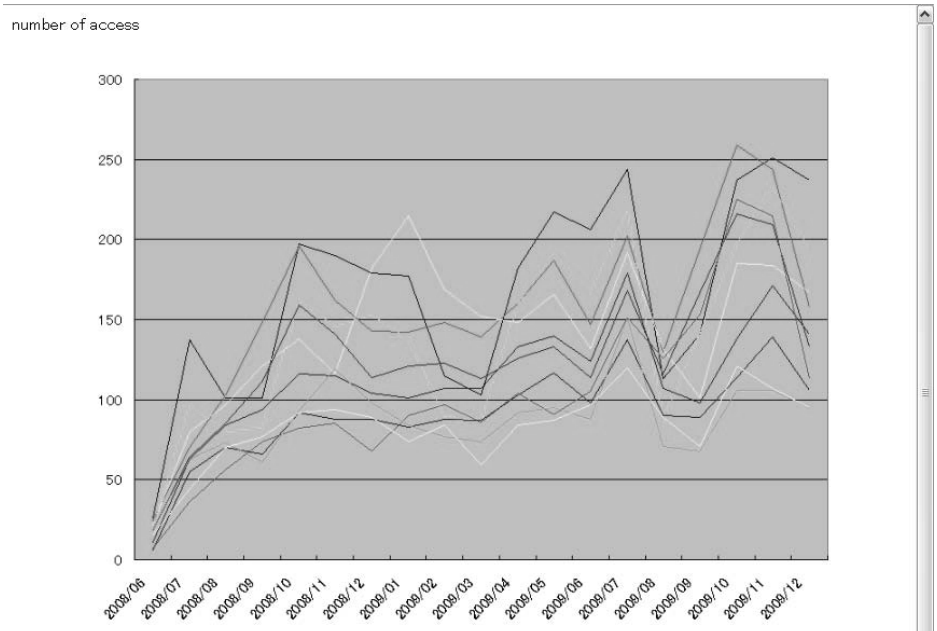


ranking

| | in your depertment | in Kyushu University |
|---|---|---|
| **total** | **1** | **1** |
| 200807 | 1 | 2 |
| 200808 | 1 | 4 |
| 200809 | 1 | 2 |
| 200810 | 1 | 1 |
| 200811 | 1 | 2 |

Figure 4: The result of the total number of the accesses to the items of an author and the ranking.

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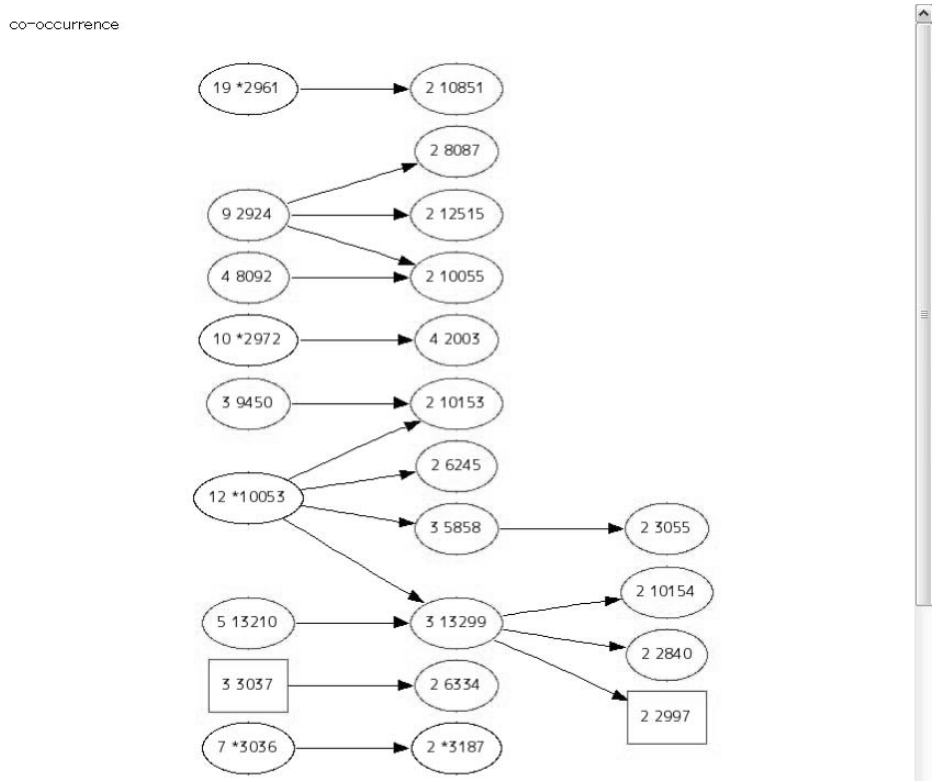


Figure 5: An example of the result of the co-occurrence analysis.

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